

All numismatists can surf freely on Portugal Moedas without the need for registration, they will only have to do so when they wish to purchase a product through direct purchase on the PM website. That is, to buy directly on the page you will have to register.

All online registrations and purchases must be made exclusively by persons over 18 years of age. To do so, simply click on the "User Account" button and then "Register now!", filling in the fields with the requested data or at least the mandatory fields.

Note. You should bear in mind that our website is configured for the most used browsers on the web (Chrome, Microsoft Edge, and Firefox), but if you get an error when registering or ordering, try another alternative browser.

Once registered, you will be able to add the products you wish to purchase to the "Shopping cart", following the requested steps until finalizing the order.

If your order is completed successfully, you will receive an email with a copy of your order informing you that your order has entered the PM management database.

On our website, payment is not requested at the time of ordering, that is, you place the order without making any payment, and payment will only be requested after we confirm the existence of all the items ordered. Once your order is separated and ready to ship, you will be sent an email confirming the existence of all products and various payment possibilities, including postage costs and possible discounts if applicable to your order.

As a rule, attached to this e-mail reply to your order, there will be a front and back image of the coins already separated for your order, for a better analysis before confirmation.

Thus, at this stage of the confirmation request, it will be possible, whenever you wish, to add or remove coins.

Attention: If you have not received our response email within 3 working days of your request, you should check whether it went to your spam folder.

After making your payment, and once it has been validated, your order will be shipped within the next 24 working hours, by registered green mail, to the name and address shown on your registration, together with your invoice-receipt. Whenever you want your taxpayer to appear on it, you must inform us by email or in the order's remarks field.

After the shipment of the order, we will send you an email informing the CTT (Tracking) registration number so that you can track your order on the "CTT orders search" platform (This same shipping registration number will also be added in your customer and will be associated with your order).

NOTE. All orders may be refused for reasons of stock error or force majeure. Orders registered and answered, but not paid after 5 working days after our answer, will be canceled and we reserve the right to deactivate the customer's account.

We will always be at your entire disposal to answer any questions you may have, so please do not hesitate to contact us.

Numismatic Greetings,

Luís Vieira

Contacts:



+351 938 406 867 (Portuguese national mobile call)



geral@portugalmoedas.com.pt

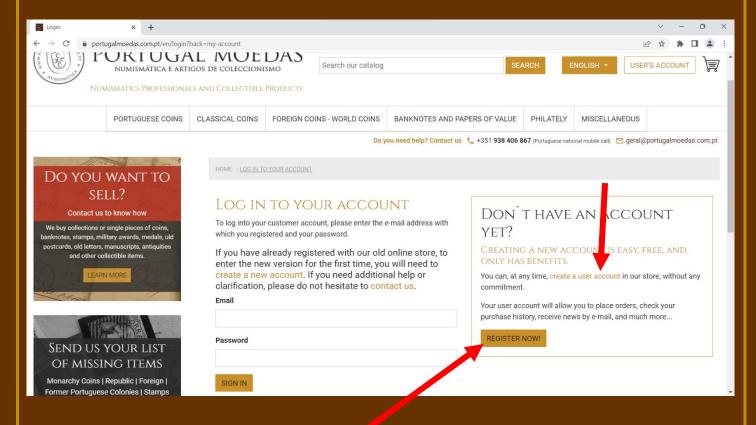


Procedure for registering on the website

On the home page, click on "USER'S ACCOUNT"

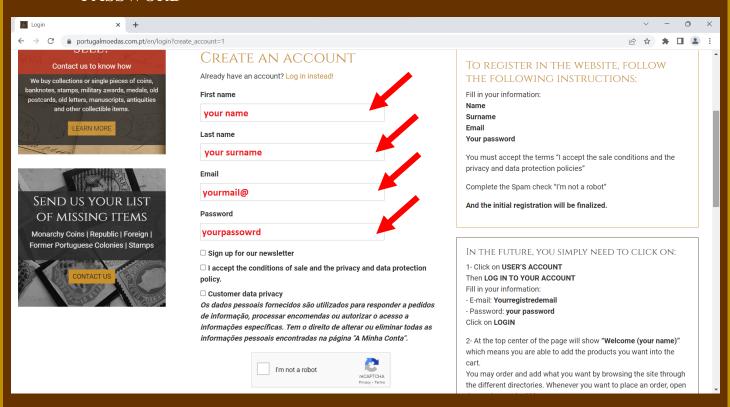


As you do not have an account yet, go to "Create a user account" or "Register now!"

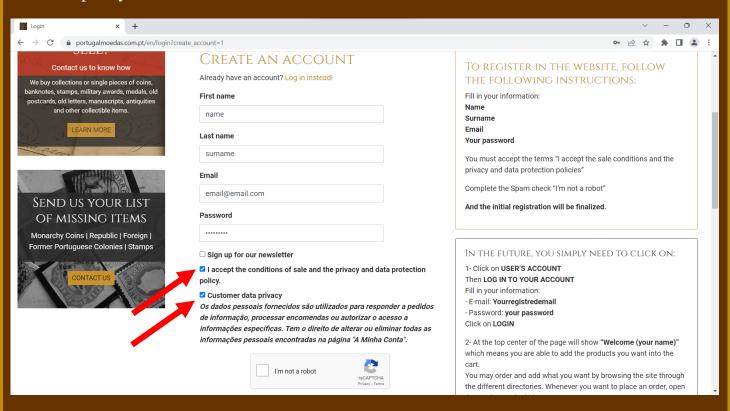




Then you must fill in your data: NAME, SURNAME, EMAIL and PASSWORD



You must accept the conditions of sale and the privacy and data protection policy.

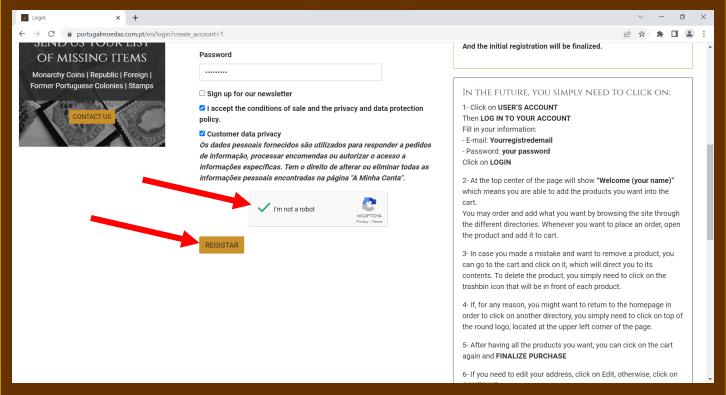


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To continue, complete the "I'm not a Robot" Spam check.

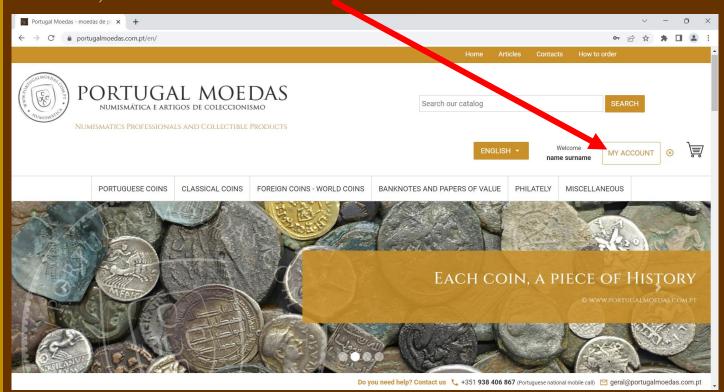
If asked, select the images corresponding to the theme.

Verification is successful when the green tick appears. Then click on "REGISTER".



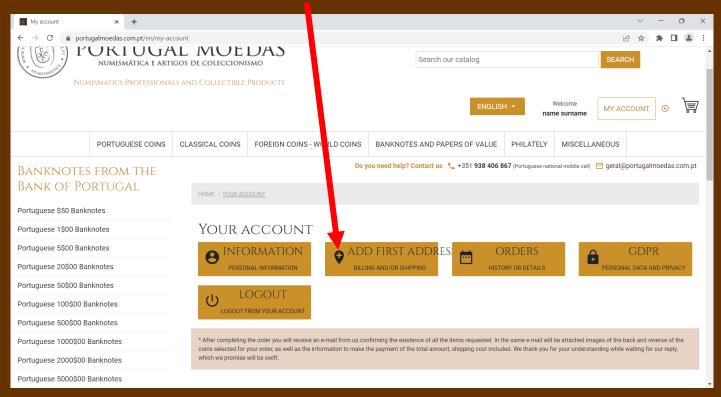
The initial registration has been successfully completed.

Afterwards, you must complete your registration with your address. To do so, access the "MY ACCOUNT".



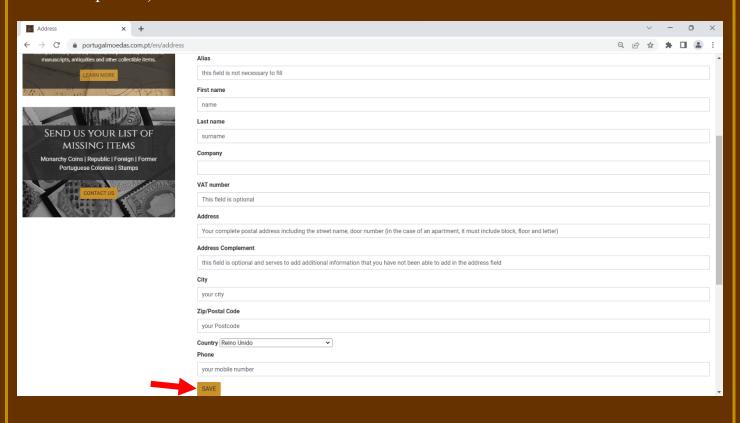
7

Click on the second option: "Add first address – Billing and/or shipping".



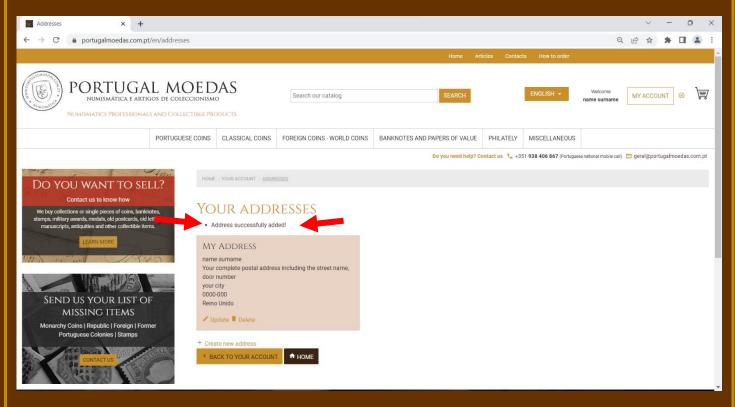
8

Afterwards, fill in the requested data (placement of the VAT number is optional) and click on "Save".





Your address is successfully added when it appears as follows:



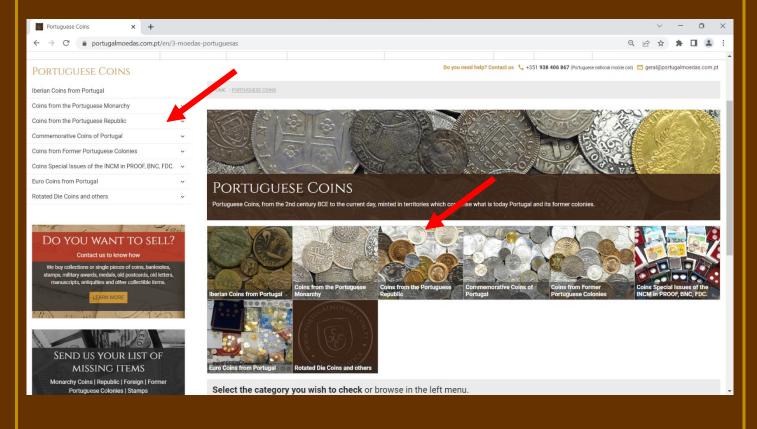
Procedure for placing an order on the website

Search through the menu for the items you are looking for:

Just click on the first category bar, which you want to explore.



And then the existing subcategories on the left side and on the main panel will be opened. You just must choose the tab you want.



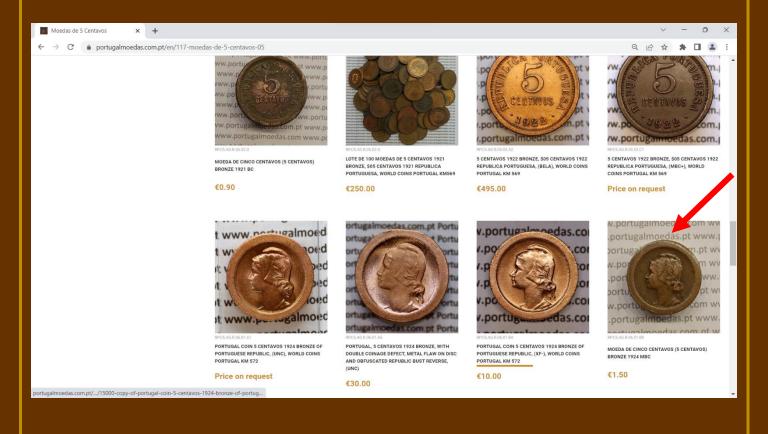
3

Possibly there will be a second menu of subcategories. You just have to do it the same way.



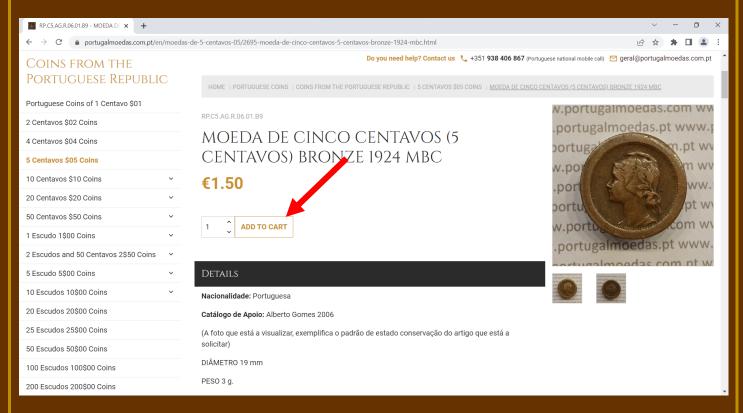
4

Then, analyse all the existing products and the different conservation states until you find the one you intend to buy, and click on the item.

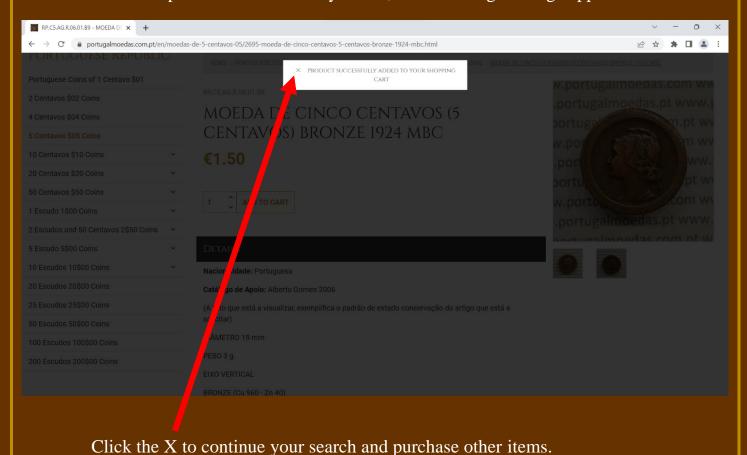




If you want to buy the item click on "add to cart"



When the product is successfully added, the following message appears:



6

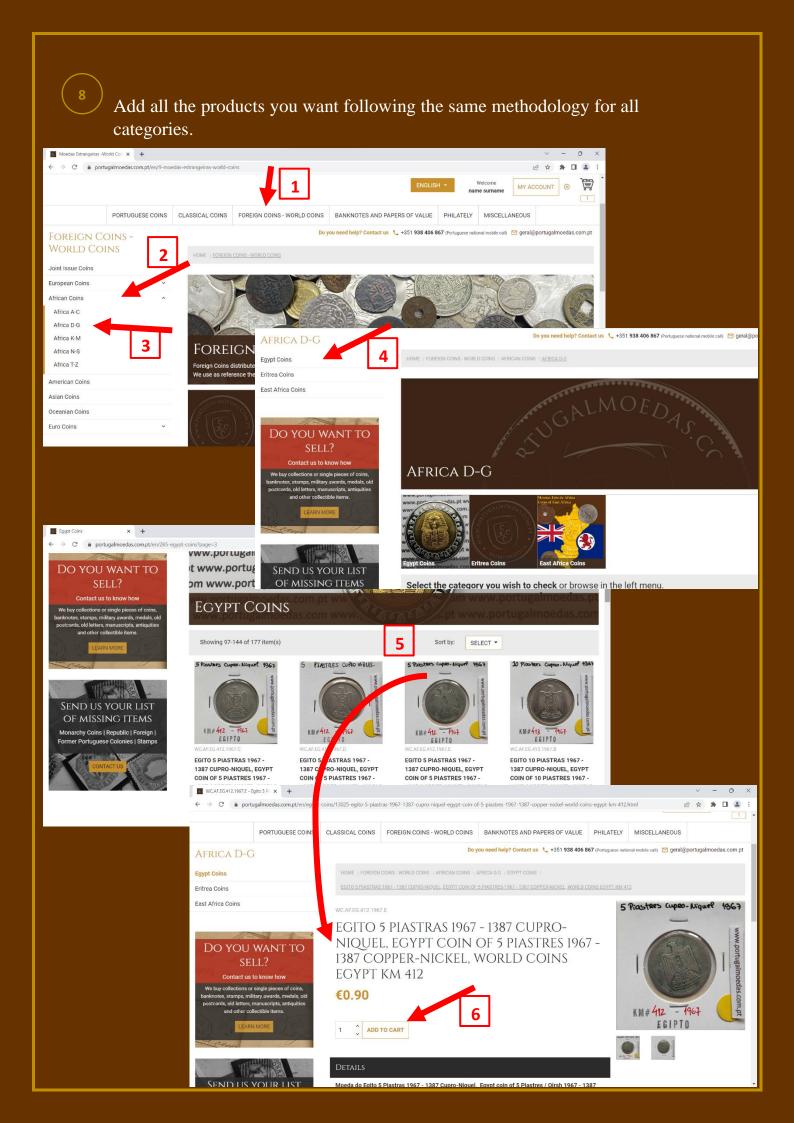
Your cart will appear with the number of products you want.



Another way to look for what you want is to enter "Search our Catalog" in the search bar and click "SEARCH". This method is less reliable as not all existing products appear.

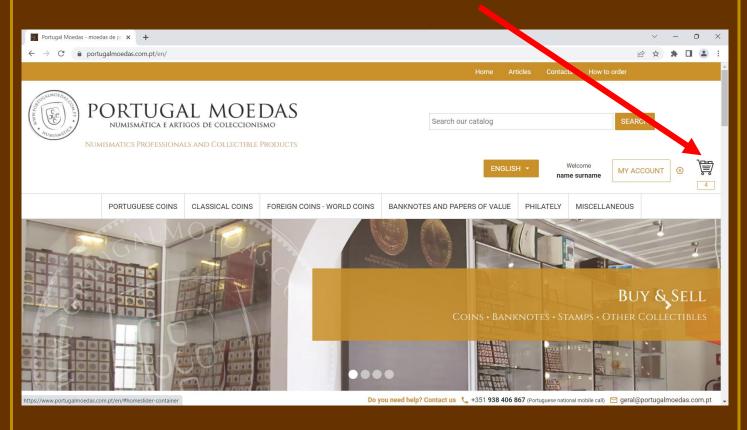


Afterwards, the whole method to add to cart is the same as explained above.

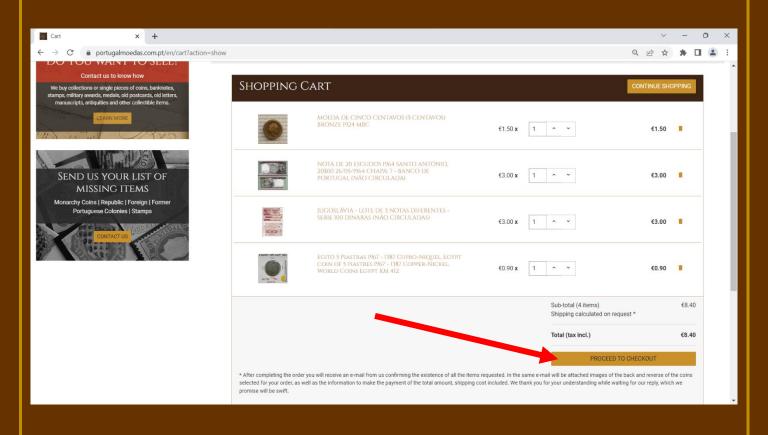




To finalize your order, click on the "SHOPPING CART"



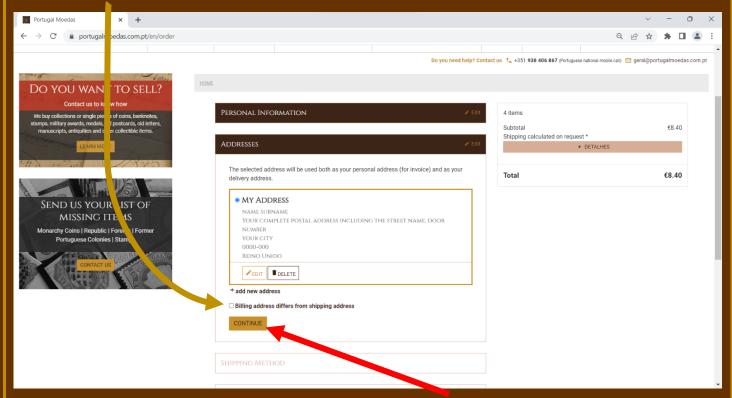
And then click on "PROCEED TO CHECKOUT"





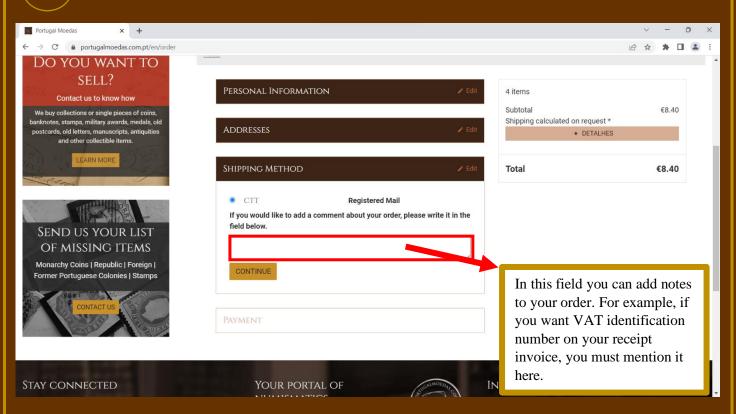
Then confirm your address.

NOTE: If the invoice address is different from the shipping address, click here

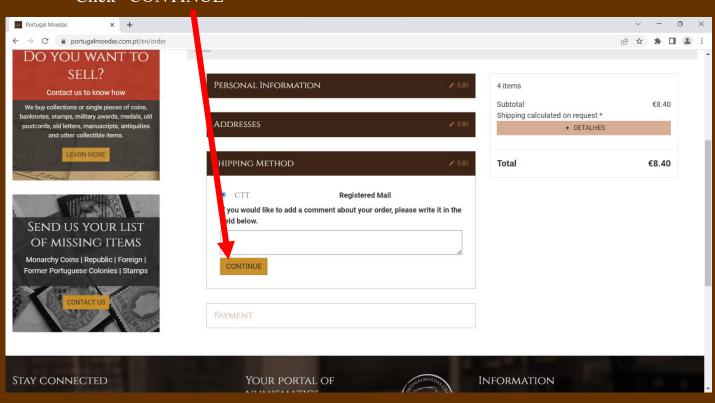


If the address is the same, just proceed with "CONTINUE".

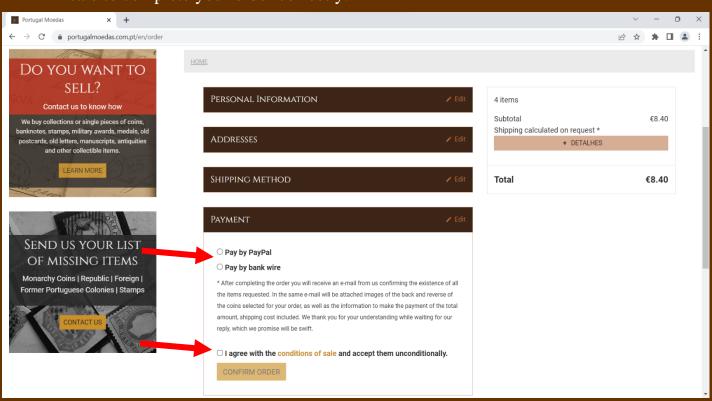
The default shipping method is via CTT (Correios de Portugal, S.A.).



Click "CONTINUE"

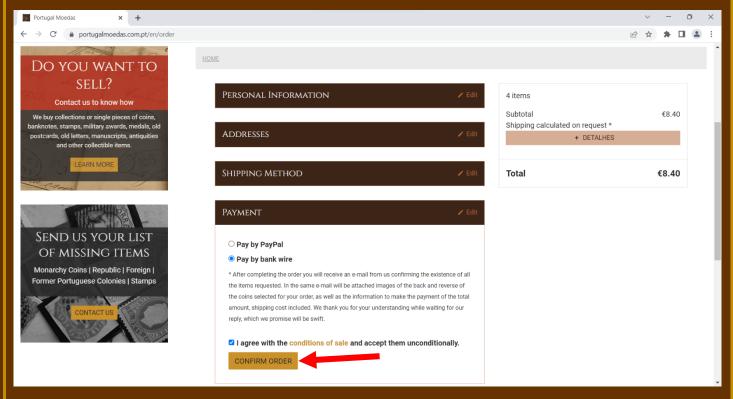


Then, choose the desired payment method and agree with the conditions of sale to complete your order correctly.



Note: Payment is not requested on our website when placing an order, that is, payment will only be requested after we confirm the existence of all items ordered.

Once this is done, all you have to do is "CONFIRM ORDER"



When the order is successfully submitted, the following message appears:



You will also receive a copy of the order in your email.

